



Managed Services

Proactive IT Solutions

Is your technology environment more than you can handle? Are you falling behind in keeping up with patching, security and back-ups without reliable support? Do you provide email security and awareness testing and training? Many businesses lack the sufficient staff or time to appropriately address their growing IT demands. More often than not, issues are addressed as they arise resulting in unnecessary downtime, costly remedies and mounting frustration.

What if you could minimize downtime with a dedicated team of experienced IT professionals all while predicting your IT expenses? Our managed services team provides proactive, round-the-clock monitoring to protect your data. Connect with us to maximize your IT investment with cost-effective solutions.

Support

- > Emergency server support 24/7
- > End user help desk, 8 AM – 5 PM, Monday – Friday
- > Backup software for servers
- > Remote diagnosis & support
- > Network & firewall configuration changes
- > E-mail support (Exchange & Microsoft Office 365)

Monitor

- > 24/7 monitoring of servers, networks & firewalls
- > Periodic external vulnerability testing
- > Annual network security assessment

Optimize

- > Annual technology budget planning meeting
- > Hardware & software maintenance agreement management
- > Network documentation
- > IT planning meeting

Benefits

✓ Peace of mind

Reliable experts on-call to address any issues that arise, regardless of when they occur

✓ Risk reduction

Protect your infrastructure and workstations with 24/7 proactive monitoring

✓ Expertise

Access to qualified, experienced IT specialists serving as an extension of your business

✓ Efficiency

Shift your personal attention to more strategic matters like growing your business

✓ Predictable costs

Your once varying IT costs now become a predictable budget